



Heysham South, Middleton & Overton. September 2016

PACT Meeting Monday 5th September 2016. Venue: Heysham Library, Heysham Village.

Introductions and welcome by Graeme Austin.

Update on previous PACT meeting matters.

Local policing issues.

Incidents reported during August.

A shed was broken into in Brambling Drive between 11pm on the 17th August and 7am on the 18th August. The offender(s) has forced open the lock of the shed in the rear garden, before stealing power tools.

A summer house was broken into in Oakville Road at around 2.18am on the 12th August and items of property stolen.

Please ensure your sheds, garages and outbuildings are secure and protect what is in them.

Make sure all outbuildings are in good condition and if they aren't, don't leave valuable items inside.

There are lots of useful tips and crime prevention advice on our website.

A vehicle was broken into in Greenfinch Way between 12th – 13th August and property stolen.

A vehicle which had been left insecure in Eagle Close was entered between 2.00 and 2.15am on the 16th August and property stolen. When leaving your vehicle please take a moment to ensure it has locked behind you.

Ensure that all valuables have been removed from your vehicle or at the very least been placed out of sight. Even empty bags or those with little in them, or of little worth, should be hidden as the thief won't know they are empty and will smash a window to get at them.

Vehicles in Peel Avenue and Douglas Avenue have had their windows damaged.

If you saw or heard anything that may help the police in connection with these crimes, then please phone the police on 101. Alternatively you can contact Crime Stoppers anonymously on 0800 555 111 or on line at Crimestoppers-uk.org. No personal details are taken, information is not traced or recorded and you will not go to court.

Be vigilant towards not only your own property but that of your neighbours, particularly the elderly and vulnerable members of the community.

If you see anyone in the area who is acting suspiciously then please ring the police on '101'.

If you believe it is a crime in progress then you should ring '999'.



PACT Priority for September.

Date	Priority*	Actions**	A c t i o n s Allocated to **	Result by
5/9/16	ASB - Various locations including; Heysham Village, Heysham Barrows & Half Moon Bay	Target possible offenders, disrupt at any opportune time 2. His visibility patrol in the area 3. Stops forms and any other appropriate tickets to be issued. 4. Arrest any offenders. 5. PACE 1 search any persons acting suspiciously, where grounds exist.	1176 / 3462/ 7822 / 7396 / WB50.	7396

The Next PACT meeting will take place on Monday 3rd October. Venue: Heysham Library Meeting Room.

Latest Scams information.

The HMRC scam is still being reported:

A local resident had a call from the "Inland Revenue" saying he owed them income tax of £2000. The caller knew his National Insurance number. He contacted HMRC who told him to contact the police as it was a scam.

Another resident received a phone call telling him he owed £900 in tax. When the resident said he didn't, the caller told him if he hung up he would send the police round. The call was received from a withheld number.

Another resident received a phone call from a male purporting to be from the Inland Revenue telling her she owed £1996 and that she had to pay up. He threatened her with the police arresting her in the next 30 minutes. She was asked for, and gave, her National Insurance number. The call was received from a withheld number.

A Fleetwood resident received a phone call from 002548563214 and the caller informed him that he was entitled to a refund of £6755 in relation to hidden bank charges and the company was operating under the auspices of Claims Assist and Ministry of Justice. The caller knew the residents surname and home address. By talking to him he also managed to obtain his year of birth, bank name and

first name. No money was requested from or obtained from the resident during the call. The caller ended the call by advising the resident that somebody would be bringing the money owed to him to his doorstep in three days.

If you receive any of these calls or text messages, please DO NOT give out any personal details or bank details and contact your service provider and Action Fraud as soon as possible on 0300 123 2040 or at www.actionfraud.police.uk/report_fraud

Whilst travelling in Wennington a car was flagged down and a male asked the occupants if they could speak German. He said his car (a BMW) had run out of fuel and his credit card was being declined. He offered the driver two gold rings to help him which was declined and they drove away whilst the male was on his phone. There was a younger male and an older male.

Another vehicle was flagged down in Cockerham by a male in a black suit who was driving a BMW car. The male said he was from Germany, had run out of fuel and didn't have any money or a credit card and was asking for money to buy fuel.

A resident in Morecambe noticed something was wrong with her car when she was leaving Morrisons car park. She pulled over on the promenade and noticed her rear offside tyre was flat. She was going to take it to a local tyre garage to get it replaced when a foreign male stopped and offered to help. He replaced the wheel and wanted to get in the vehicle to test it. The driver offered to pay him, he refused and she drove off. She later realised that her purse was missing from her handbag, which had been opened.

There have been reports in Fleetwood of males selling boxed chainsaws, power washers and generators from their vehicles.

Trading Standards advice is never buy goods on the doorstep. If you are suspicious of any activity report it to the Citizens Advice Consumer Helpline on 03454 040506 or contact the police on 101.

A Lancaster resident had a telephone call from "Telephone Preference Management" (telephone number 002090256779) who asked him to confirm his name, address, expiry date and last four digits of his credit card to make a one-off payment in order to avoid nuisance calls. The resident pointed out that the TPS is a free service and that they were trying to charge him to protect him from them! They rang off!

The Telephone Preference Service (TPS) is the only official UK 'do not call' register for opting out of live telesales calls. Organisations that want to make live telesales calls in the UK are legally required to screen their sales lists against the TPS list. They are aware of a number of organisations that call people claiming to be the TPS and try to charge consumers for registration. It is FREE to sign up to the TPS register. They will never contact anyone requesting payment or credit card details. For further information about the TPS, visit www.tpsonline.org.uk/

A Blackpool NHW member received a phone call, supposedly from “Norton 360”. The caller said he was ringing because of problems downloading updates. He had the resident’s correct email address and wanted to help him solve the problem. The caller became suspicious and contacted Symantec who said it was a scam call. He has had numerous further telephone calls from the same caller.

A Fleetwood NHW Co-ordinator has been receiving calls from 01912590506 claiming to be Talk Talk, saying he was having trouble with his internet and they will be sending a new router but need some information from him. When he said he had checked with Talk Talk they put the phone down.

Remember – Microsoft, Talk Talk, etc., will never contact you in this way. So never give access to your computer. If someone gets remote access they could install spyware to watch your every move and steal your confidential information, including banking details and passwords.

Protect yourself

- Never provide your personal information to a third party from an unsolicited communication.
- Obtain the genuine number of the organisation being represented and verify the legitimacy of the communication.
- If the offer is too good to be true it probably is.
- If you have provided personal information and you are concerned that your identity may be compromised consider Cifas Protection Registration.

Protect Yourself:

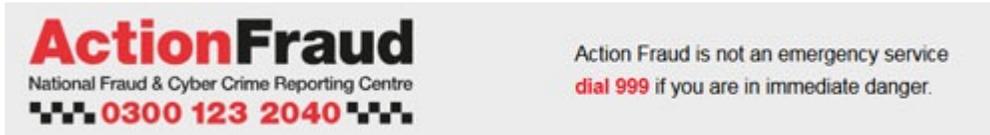
- Be wary when buyers wish to purchase items at the full asking price without viewing them.
- Check the validity of the payment receipt confirmation
- Avoid paying an advanced fee if you are a seller; should you choose to use a courier, arrange your own.
- Check feedback online by searching the associated phone numbers or email addresses of the seller/buyer. Feedback will give you useful information about recent transactions other buyers/sellers have made.

How to protect yourself:

- Check the validity of the post.
- Avoid paying by bank transfer and instead use an online payment option such as PayPal, which helps to protect you.

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- Check feedback online by searching the associated phone numbers or email addresses of the seller. Feedback will give you useful information about recent transactions other buyers may have made.
- If the item is below market value consider whether this is an opportunity too good to be true.
- If you have been affected by this, or any other scam, report it to Action Fraud by calling 0300 123 2040, or visiting www.actionfraud.police.uk



Heysham South, NPT (Neighbourhood Policing Team).

PC 1176 Neil Tomlinson Heysham Community Beat Manager can be contacted on 101 Neil.Tomlinson@lancashire.pnn.police.uk

PC 3462 Matt Duffy Heysham South Community Beat Manager Can be contacted on 101 Matt.Duffy@lancashire.pnn.police.uk

Police Community Support Officer 7396 Andy Blayden – Byrne can be contacted on 101 Andrew.Blayden-Byrne2@lancashire.pnn.police.uk

Police Community Support officer 7822 Dennis Nelson can be contacted on 101 Dennis.Nelson@lancashire.pnn.police.uk

Police Community Support Officer 7384 Hannah Mason Can be contacted on 101 Hannah.mason@lancashire.pnn.police.uk

Police Community Volunteer 13781 Graeme Austin Graeme.Austin@lancashire.pnn.police.uk

Team news: Sadly, we say goodbye to Dennis this month as he has been accepted for training as a Police Constable within the Constabulary. Thank you for all your hard work in our area Dennis and good luck. Welcome back Hannah, who has returned to work after maternity leave. Good to have you back with us in our area.

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